

ELECTRONIC CLAIM SUBMISSION

UnitedHealthcare encourages electronic claim submission whenever possible. **Questions, or How to get started submitting electronically Contact Uniprise EDI team at 800-842-1109**

Claims can be submitted electronically for....

	UnitedHealthcare®
All products, i.e. PPO, HMO, POS & Empire State of New York with the following Payer IDs	87726
Participating & Non-Participating Physicians or other Healthcare Professionals	✓
Claims for “Unlisted Codes”, if you include narrative in the NTE Segment of the 2400 loop.	✓
Claims submitted in response to our request for corrected DX Codes, CPT Codes, etc.	✓
Where UnitedHealthcare is secondary and you are able to submit an ANSI X-12 837 004010x096A1 (ask your clearinghouse for assistance)	✓
Batch Eligibility & Claim Status – (ask them or your Practice Management Software vendor to set you up today!)	✓
Anesthesia Claims submitted using:	Minutes

The following table lists those situations that may require supporting documentation for accurate claim coverage and payment determination*.

Unusual or Complex Surgical Services (-22, -62, -63, -66 modifiers, CPT Code 99360 or team surgery) – UnitedHealthcare Only
Possible Unproven or unlisted Services (Non-specific CPT or HCPCS codes, often ending in '99')
Proof of Timely Filing if the claim is over the filing limit (Computer generated activity or report screen, EOB Statement or letter from other carrier which proves the claim were filed timely is required for reconsideration)
Coordination of Benefits (Primary Carriers Benefits if not submitted electronically using the 004010x096A1 format)

** This list is intended as a convenient reference only. The information is general in nature and does not represent an all inclusive list. It is intended to cover most situations, but there may be variances based on the patient’s benefit plan, State-specific Mandates, your UnitedHealthcare agreement, the UnitedHealthcare Provider Administrative Guide, and UnitedHealthcare reimbursement policies.*